

Programme Information & PLOs

Title of the new programme – including any year abroad/ in industry variants

BSc in Marketing, BSc in Marketing with a Year in Industry

Level of qualification

Please select:

Please indicate if the programme is offered with any year abroad / in industry variants	Year in Industry Please select Y/N	Yes
	Year Abroad Please select Y/N	No

Department(s):

Where more than one department is involved, indicate the lead department

Lead Department	The York Management School	
Other contributing Departments:		

Programme Leader

Please name the programme leader and any key members of staff responsible for designing, maintaining and overseeing the programme.

Alex Gillett

Purpose and learning outcomes of the programme

Statement of purpose for applicants to the programme

In order to succeed marketers have to consider the ever evolving needs of their customers, stakeholders and dynamics of the marketplace. The BSc in Marketing and BSc in Marketing with a Year in Industry have been developed by expert academic staff to provide you with a thorough understanding of marketing theories, interdisciplinary techniques and strategies relevant for a successful career in marketing in domestic and global settings. The programme also provides strong links with real companies and partnerships through which you will be able to develop core skills, experience and up-to-date knowledge of key marketing areas, including digital literacy and ethical aspects. Besides engaging with various companies through potential consulting projects and guest speakers, the programme also offers students the opportunity to have a placement year in industry. As a result of the programme content, the BSc in Marketing has Chartered Institute of Marketing (CIM) Graduate Gateway status.

Programme Learning Outcomes

Please provide six to eight statements of what a graduate of the programme can be expected to do.

Taken together, these outcomes should capture the distinctive features of the programme. They should also be outcomes for which progressive achievement through the course of the programme can be articulated, and which will therefore be reflected in the design of the whole programme.

PLO	On successful completion of the programme, graduates will be able to:
1	Manage marketing projects effectively at both the individual and team level, in a wide range of marketing roles in business or organisational practices, as well as in postgraduate education
2	Identify, critically evaluate evidence and use best practices to develop socially-responsible and ethical decisions that inform strategies pertaining to marketing challenges.
3	Make informed decisions to solve complex marketing problems by integrating and analysing multiple data sources in an efficient manner.
4	Persuasively present findings on market data, recommendations and marketing strategies using a range of digital and social media.
5	Address marketing problems at a domestic and global level by using adequate data in the development and implementation of relevant strategies.
6	Critically evaluate and integrate management and marketing theory into decision making and recommendations in a variety of business settings.
Programme Learning Outcome for year in industry (where applicable)	
For programmes which lead to the title 'with a Year in Industry' – typically involving an additional year – please provide either a) amended versions of some (at least one, but not necessarily all) of the standard PLOs listed above, showing how these are changed and enhanced by the additional year in industry b) an additional PLO, if and only if it is not possible to capture a key ability developed by the year in industry by alteration of the standard PLOs.	
The same 6 PLO's as above plus the following: adapt different management situation and use commercial awareness developed during direct commercial experience to adjust and apply marketing theory and concepts to solve real-world marketing problems.	
Programme Learning Outcome for year abroad programmes (where applicable)	
For programmes which lead to the title 'with a Year Abroad' – typically involving an additional year – please provide either a) amended versions of some (at least one, but not necessarily all) of the standard PLOs listed above, showing how these are changed and enhanced by the additional year abroad or b) an additional PLO, if and only if it is not possible to capture a key ability developed by the year abroad by alteration of the standard PLOs.	
N/A	
Explanation of the choice of Programme Learning Outcomes	
Please explain your rationale for choosing these PLOs in a statement that can be used for students (such as in a student handbook). Please include brief reference to:	
i) Why the PLOs are considered ambitious or stretching?	

Overall, the PLOs capture the comprehensive marketing and international angle of the programme. The PLOs will challenge students to gain a comprehensive set of marketing skills that consider local and global challenges. Moreover, the PLOs will challenge students to adopt new approaches in the marketing domain from a research and digital perspective, while accounting also for ethically sound decisionmaking.

ii) The ways in which these outcomes are distinctive or particularly advantageous to the student:

By satisfying the PLOs, students will gain a solid foundation that prepares them for a variety of business and specifically marketing roles. This includes the necessary skills required by creative as well as more analytical marketing roles, as marketing careers encompass a potentially broad spectrum. Moreover, students will be able to include interdisciplinary methods and perspectives in their decision making.

iii) How the programme learning outcomes develop students' digital literacy and will make appropriate use of technology-enhanced learning (such as lecture recordings, online resources, simulations, online assessment, 'flipped classrooms' etc)?

Students will further develop digital literacy and use technology in a variety of forms. First, students will interact with the module leader and with each other through the VLE. Second, various projects (e.g. poster creation) will incorporate digital means such as design tools as well as social media to collect data and to share their projects to receive feedback from the module leader and peers. Third, in terms of research, students will be exposed to online secondary data sources (e.g., Mintel) and also learn how to design and run online surveys with the use of Qualtrics, thus enabling them to collect data for their research projects online. While a combination of digital and technological support systems will affect most PLOs, in particular PLOs 3 and 4 that focus on research and digital literacy are linked to this particular point.

iv) How the PLOs support and enhance the students' employability (for example, opportunities for students to apply their learning in a real world setting)?

The programme's employability objectives should be informed by the University's Employability Strategy:

<http://www.york.ac.uk/about/departments/support-and-admin/careers/staff/>

By completing the programme students will be prepared with a broad set of skills necessary in today's marketplace. Students will have vast opportunities to apply their knowledge to solve complex marketing challenges. For instance, projects such as a marketing plan, a consultancy project, and the application of their knowledge in real world case studies will satisfy this criteria. Moreover, the BSc in Marketing has Chartered Institute of Marketing (CIM) Accreditation. Upon the passing of two specific modules and graduation students will be able to claim exemptions pertaining to a Level 4 Certificate in Professional Marketing granted by the CIM. Therefore, if students chose to pursue this additional qualification, they will be able to fast track towards an additional qualification that will enhance their employability prospects. Furthermore, in particular PLO 7 offers students an opportunity to engage in a placement year that will enhance their chances of employability.

vi) How will students who need additional support for academic and transferable skills be identified and supported by the Department?

The personal tutor system will be used to refer students to specific offices depending on their need. Support can be provided in various areas by inviting staff from the relevant areas to talk to students during induction week, events and lectures: First, career support to support students with CV writing, interview skills, and placements. Second, writing support through the writing centre and CELT course. This type of continued support is especially important for students that non-native English speakers. Third, support from the library in order to make students aware of how to access the vast amount of resources available to them. Moreover, embedding employability skills within modules may provide us with greater opportunities to identify need.

vii) How is teaching informed and led by research in the department/ centre/ University?

All BSc in Marketing students undertake research based teaching as part of their core programme; in first year students will be introduced to inquiry based learning requiring secondary research in the context of a marketing plan in the Essentials of Marketing Communications. In second year these skills will be developed and students will undertake an independent, business focused inquiry as part of the Business Planning module in their second year of study. Students will also undertake an inquiry drawing on their ethical decision making and research skills to examine real world cases in their Ethical Marketing Module and Research and Analytics Module. In their final year of study students engage with the International Marketing and Cross-Cultural Marketing and Negotiation Modules to further foster their cultural awareness in marketing practice. Furthermore, they are offered the opportunity to select elective modules which draw on this approach either in an academic context in dissertation or in a more commercial context in the Business Consultancy module. All modules which are inquiry based are research oriented in that they introduce students to the research processes needed to support the inquiry undertaken.

Research led teaching starts in year one but increases significantly as students move toward graduation. The research led element of the programme facilitates the development of critical thinking skills which underpin professional scepticism. The following university research themes are incorporated into the programme as they apply in an overall business (first year) and particularly marketing context (2nd and 3rd year); environment sustainability and resilience, justice and equality and culture and communication. Students also have the opportunity to attend sessions run by experts from the school, external guest speakers, the wider university and beyond who are actively engaged in research in these areas.

Stage-level progression

Please complete the table below, to summarise students’ progressive development towards the achievement of PLOs, in terms of the characteristics that you expect students to demonstrate at the end of each year. This summary may be particularly helpful to students and the programme team where there is a high proportion of option modules.

Note: it is not expected that a position statement is written for each PLO, but this can be done if preferred (please add information in the 'individual statement' boxes). For a statement that applies across all PLOs in the stage fill in the 'Global statement' box.

Stage 0 (if your programme has a Foundation year, use the toggles to the left to show the hidden rows)

Stage 1

On progression from the first year (Stage 1), students will be able to:

understand the basic foundations of business and management practice from a variety of perspectives such as finance, accounting, management, and marketing; thus, enabling students to make simple business decisions that account for synergies between the various business areas.

PLO 1	PLO 2	PLO 3	PLO 4	PLO 5	PLO 6	PLO 7	PLO 8
Manage basic marketing	Understand ethical foundations in business and management practice to provide basic arguments on relevant business challenges.	Make informed decisions to solve basic business and in particular marketing problems by integrating and analysing secondary data sources in an efficient manner.	Present initial findings on market data, basic recommendations and marketing strategies using some form of digital and social media.	Address marketing problems at a domestic level by using basic evidence in the development and implementation of relevant strategies.	Understand the role of basic management and marketing theory into decision making and recommendations in a variety of business settings.		

Stage 2

On progression from the second year (Stage 2), students will be able to:				<i>apply a broad set of marketing skills to make ethically sound and increasingly complex research led decisions with regard to variety of business and in particular marketing challenges.</i>			
PLO 1	PLO 2	PLO 3	PLO 4	PLO 5	PLO 6	PLO 7	PLO 8
Manage increasingly co	Understand ethical challenges in marketing practice to provide increasingly critical arguments on relevant marketing challenges.	Make informed decisions to solve increasingly complex business and, in particular, marketing problems by integrating and analysing primary and secondary data sources in an efficient manner.	Present increasingly comprehensive findings on market data, recommendations and marketing strategies using a range of digital and social media.	Address marketing problems at a domestic level and with basic global considerations by using a variety of data sources in the development and implementation of relevant strategies.	Evaluate and integrate increasingly complex management and marketing theory into decision making and recommendations in a variety of business settings.		
Stage 3							
(For Integrated Masters) On progression from the third year (Stage 3), students will be able to:				<i>apply a refined set of business and marketing skills to engage in critical analysis of complex marketing challenges arising in global as well as local settings.</i>			
PLO 1	PLO 2	PLO 3	PLO 4	PLO 5	PLO 6	PLO 7	PLO 8
YES	YES	YES	YES	YES	YES	YES	
Programme Structure							

Stage 2																																			
Credits	Module		Autumn Term										Spring Term										Summer Term												
	Code	Title	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10			
20	MAN00019I	Consumer Behaviour		S								E	A																						
20	MAN00022I	Marketing: Entrepreneurship and Innovation		S								E	A																						
20	MAN00023I	Research and Analytics in Marketing		S								E	A																						
20	MAN00001I	Business Planning												S								E		A	A	EA									
20	MAN00020I	Ethical Marketing												S								E		A											
		One optional Module (see list A)		S								E																							
Stage 3																																			
Credits	Module		Autumn Term										Spring Term										Summer Term												
	Code	Title	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10			
20	MAN00029H	Cross Cultural Marketing and Negotiation		S								E	A																						
20	MAN00031H	International Marketing Strategy		S								E	A																						
20	MAN00019H	Business Consultancy Project												S								E				EA									
20		One Optional Module (List B)		S								S	A																						
		Two optional Modules (See list C)												S								E		A											

Management of Human Resources		
Knowledge Information Systems		

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Management and Admissions Information

This document applies to students who commenced the programme(s) in:

2017/18

Interim awards available Interim awards available on undergraduate programmes (subject to programme regulations) will normally be: Certificate of Higher Education (Level 4/Certificate), Diploma of Higher Education (Level 5/Intermediate), Ordinary Degree and in the case of Integrated Masters the Bachelors with honours. Please specify any proposed exceptions to this norm.

Certificate of Higher Education (Level 4/Certificate) Generic
Diploma of Higher Education (Level 5/Intermediate) Generic

Admissions Criteria

TYPICAL OFFERS

A levels
AAB
AAA for Actuarial Science
IB Diploma Programme
35 points
36 points for NG31, NG32
BTEC Extended Diploma
DDD

Length and status of the programme(s) and mode(s) of study

Programme	Length (years)	Status (full-time/part-time) Please select	Start dates/months (if applicable – for programmes that have multiple intakes or start dates that differ from the usual academic year)	Mode				
				Face-to-face, campus-based		Distance learning		Other
BSc Marketing (Hons)	3	Full-time	n/a	Please select Y/N	Yes	Please select Y/N	No	n/a
BSc Marketing (Hons) with a year in industry	4	Full-time	n/a	Please select Y/N	Yes	Please select Y/N	No	n/a

Language(s) of study

English.

Language(s) of assessment

English.

Programme accreditation by Professional, Statutory or Regulatory Bodies (PSRB)

Is the programme recognised or accredited by a PSRB

Please Select Y/N:	<input type="checkbox"/> Yes	if No move to next Section if Yes complete the following questions
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Name of PSRB

Chartered Institute of Marketing

Are there any conditions on the approval/ accreditation of the programme(s)/ graduates (for example accreditation only for the full award and not any interim award)

Additional Professional or Vocational Standards

Are there any additional requirements of accrediting bodies or PSRB or pre-requisite professional experience needed to study this programme?

Please Select Y/N:	<input type="checkbox"/>	if Yes, provide details
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(max 200 words)

University award regulations

The University's award and assessment regulations apply to all programmes: any exceptions that relate to this programme are approved by University Teaching Committee and are recorded at the end of this document.

Are students on the programme permitted to take elective modules?

(See: <https://www.york.ac.uk/media/staffhome/learningandteaching/documents/policies/Framework%20for%20Programme%20Design%20-%20UG.pdf>)

Please Select Y/N:	<input type="checkbox"/>	
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Careers & Placements - 'With Placement Year' programmes

Students on all undergraduate and integrated masters programmes may apply to spend their third year on a work-based placement facilitated by Careers & Placements. Such students would return to their studies at Stage 3 in the following year, thus lengthening their programme by a year. Successful completion of the placement year and associated assessment allows this to be recognised in programme title, which is amended to include 'with Placement Year' (e.g. BA in XYZ with Placement Year'). The Placement Year also adds a Programme Learning Outcome, concerning employability. (See Careers & Placements for details).

In exceptional circumstances, UTC may approve an exemption from the 'Placement Year' initiative. This is usually granted only for compelling reasons concerning accreditation; if the Department already has a Year in Industry with criteria sufficiently generic so as to allow the same range of placements; or if the programme is less than three years in length.

Programme excluded from Placement Year?	Yes	If yes, what are the reasons for this exemption: The Management School has an existing 'Year in Industry' which has an assessment mechanism & placement criteria that are very similar to the Careers With Placement Year.
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Study Abroad (including Year Abroad as an additional year and replacement year)

Students on all programmes may apply to spend Stage 2 on the University-wide North America/ Asia/ Australia student exchange programme. Acceptance onto the programme is on a competitive basis. Marks from modules taken on replacement years count toward progression and classification.

Does the programme include the opportunity to undertake other formally agreed study abroad activities? All such programmes must comply with the Policy on Study Abroad

<https://www.york.ac.uk/staff/teaching/procedure/programmes/design/>

Please Select Y/N: No

Additional information

Transfers out of or into the programme

ii) Transfers into the programme will be possible? (please select Y/N)

Yes

Additional details:

Students may transfer from the BA Business & Management, BSc Business & Management or BSc Accounting, Business Finance & Management programmes subject to Programme Leader approval.

ii) Transfers out of the programme will be possible? (please select Y/N)

Yes

Additional details:

Students may transfer onto the BA Business & Management programme subject to Programme Leader approval.

Exceptions to University Award Regulations approved by University Teaching Committee

Exception

Please detail any exceptions to University Award Regulations approved by UTC

Date approved

Date on which this programme information was updated:	
17/02/2017	
Please note:	
<p>The information above provides a concise summary of the main features of the programme and the learning outcomes that a typical student might reasonably be expected to achieve and demonstrate if they take full advantage of the learning opportunities that are provided.</p> <p>Detailed information on the learning outcomes, content, delivery and assessment of modules can be found in the module descriptions.</p> <p>The University reserves the right to modify this overview in unforeseen circumstances, or where the process of academic development, based on feedback from staff, students, external examiners or professional bodies, requires a change to be made. Students will be notified of any substantive changes at the first available opportunity.</p>	
Programme Map	
Please note: the programme map below is in interim format pending the development of a University Programme Catalogue.	

BSc Marketing Programme Design Document 2017/2018

Programme Map: Module Contribution to Programme Learning Outcomes									
The table maps the contribution to programme learning outcomes made by each module, in terms of the advance understanding/ expertise acquired or reinforced in the module, the work by which students achieve this advance and the assessments that test it. This enables the programme rationale to be understood. Reading the table vertically illustrates how the programme has been designed to deepen knowledge, concepts and skills progressively. It shows how the progressive achievement of PLOs is supported by formative work evaluated by summative assessment. In turn this should help students to understand and articulate their development of transferable skills and to relate this to other resources, such as the Employability Tutorial and York Award. Reading the table horizontally explains how the experience of a student at a particular time includes a balance of activities appropriate to that stage, through the design of modules.									
Stage	Module	PLO1	PLO2	PLO3	PLO4	PLO5	PLO6	PLO7	PLO8
		Develop marketing projects effectively both at the individual and team level, to a wide range of marketing cases in business or organisational practice, as well as to group/individual assignments.	Identify, critically evaluate and apply best practices to develop socially responsible and ethical decisions that inform strategies pertaining to marketing challenges.	Make informed decisions to solve complex marketing problems by integrating relevant marketing data sources in an efficient manner.	Persuasively present findings on market data, recommendations and marketing strategies using a range of digital and social media.	Address marketing problems at a financial and global level by using adequate data in the development and implementation of relevant strategies.	Critically evaluate and integrate management and marketing theory to develop marketing and strategic recommendations in a variety of business settings.	Adapt different management situations and use commercial awareness developed during direct commercial experience to adjust and apply marketing theory and concepts to solve real-world marketing problems.	
Stage 1	Foundations of Marketing and Communications	Students engage with basic individual and group oriented projects to address simple marketing challenges. By working on (and if applicable assessed through) case studies of Marketing and Communications	Students engage with the principles of financial accounting to understand simple financial information and how to interpret it at a basic level. These skills are developed and tested by working on group during seminars and a closed exam. The closed exam covers how to prepare financial statements, along with how to interpret the information at a basic level.	Students use basic data sources (e.g., secondary data reports, online and offline marketing search) to develop recommendations to simple marketing challenges. By performing basic information to develop a group poster (formative) and summative individual marketing plan, as well as a variety of case studies throughout the module.	Students are introduced to basic digital data sources (e.g. Mintel reports) and use digital means to develop materials summarising initial findings on marketing challenges. By presenting their poster content in a formative assignment using a variety of digital (e.g. Powerpoint, Adobe, Photoshop) and paper means.	Students are introduced to core marketing theory and frameworks (e.g. SWOT) and develop proficiency in applying such frameworks to simple marketing challenges. Students use the frameworks and information gathered to develop simple strategic recommendations. By applying core marketing theory and frameworks to various case studies as well as the development of the formative marketing plan.			
Stage 1	Financial Accounting								
Stage 1	Foundations of Business Ethics								
Stage 1	Quantitative Methods								
Stage 1	Behaviour in Organisations 1								
Stage 1	Management Accounting								
Stage 2	Management and the Business Environment: Economic Theory and Practice								
Stage 2	Consumer Behaviour								

